

## Transcom update following the earthquake on 15 October in the Philippines

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Press release

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For immediate release

**Luxembourg, 16 October 2013** – A 7.2-magnitude earthquake struck the central Philippines on Tuesday 15 October. Transcom’s two contact centers in this area, in Bacolod and Iloilo, are not located in the immediate vicinity of the earthquake’s epicenter. Both sites have remained open and fully operational, and the structural integrity of the buildings has been confirmed by engineers.

There were no significant disruptions to client service and all employees are reported to be unharmed.

“I am glad that all our employees are safe. At the same time, our hearts go out to all those who have been affected by this tragic event. Transcom’s employees in the Philippines will be contributing to the relief work in the affected areas”, commented Johan Eriksson, Transcom’s President and CEO.

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### **About Transcom**

*Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 62 contact centers across 26 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A*

