

## Transcom update: Typhoon Haiyan (Yolanda)

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Press release

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For immediate release

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**Luxembourg, 10 November 2013** – Transcom announced today that Typhoon Haiyan (Yolanda), one of the strongest storms to hit the Philippines, did not cause any disruptions to client service. All employees are reported to be unharmed.

The storm passed close to two of Transcom's contact centers in the Philippines, in Bacolod and Iloilo. Our Facilities Teams quickly put contingency plans in place, e.g. providing temporary accommodation and additional transportation for our employees.

"I am glad that all our employees are safe. At the same time, our hearts go out to all those who have been impacted by the typhoon", commented Johan Eriksson, Transcom's President and CEO.

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### **About Transcom**

*Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 62 contact centers across 26 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.*