

Transcom expands relationship with Tele2 and increases staff at its Örebro contact center

Press release

2013-11-11
For immediate release

Luxembourg, 11 November 2013 – Transcom today announced that the company has expanded the relationship with its client Tele2, delivering customer care for Tele2's mobile telephony and handset related data services.

Because of this new agreement, Transcom will increase the workforce at its Örebro contact center in Sweden by approximately 150 people.

Recruitment and training for the new project will begin immediately, and we will gradually ramp up activities during the latter part of 2013 and into the first quarter of 2014.

"We are very pleased about expanding together with Tele2 at this site, which we opened earlier this year. Örebro is an attractive location in terms of access to skilled personnel, not least because of its large student community. It is also very positive that we can create these new job opportunities together with Tele2, contributing to decreasing unemployment among young adults in Örebro", commented Johan Eriksson, President and CEO of Transcom.

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About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 62 contact centers across 26 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.