

Changes in Transcom's Group Management team

Press release

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Stockholm, 17 May 2016

Transcom today announced that its Chief Operating Officer, Pär Christiansen, will leave the company.

The operations function is critical to Transcom's success. It has responsibility for ensuring that the company's global business operations are efficient and effective and that resources are optimized. This is a new function, set up in 2015 in order to ensure alignment between Operations and IT with the objective of realizing economies of scale. The new organization is now established and it requires new leadership.

"We see a lot of positive momentum in the operations area, and the opportunities for improving profitability are clearly there. In order to ensure consistent execution and to realize the full potential, we need to change the leadership of the function. Until a permanent solution is in place, I will assume responsibility for the operations area", said Johan Eriksson, President & CEO of Transcom.

Transcom WorldWide AB (publ) discloses the information provided herein pursuant to the Securities Market Act and/or the Financial Instruments Trading Act. The information was submitted for publication on 17 May 2016 at 5:15 PM CET.

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About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 52 contact centers across 21 countries, delivering services in 33 languages to international brands in various industry verticals. Transcom WorldWide AB's share is listed on the Nasdaq Stockholm Exchange under the ticker symbol TWW.